



REGISTRATION FORM

EVENT	FROZEN LAKE MARATHON 2020
DATE	THURSDAY 12 MARCH TO MONDAY 16 MARCH 2020

Please return the completed form & choice of tour package(s) to:
discover@athletesjourney.sg or mail to: 67 Marine Drive #15-216 (s440067)

TOUR PACKAGES** (Please choose & circle) / Prices in Sin\$/Per Person		
5 Days 4 Nights	Single Occupancy	Twin Share
Runner	Sin\$ 2,180	Sin\$ 1,880
Non-runner/Companion	Sin\$ 1,950	Sin\$ 1,650

****Marathon packages include:**

Transport from Oslo Central Station to Gol, and to Oset (Hotel), Full board (3 meals) at the hotel from light snack on Thu to breakfast on Mon, all fees related to the race organization (full & half marathon), pre-race pasta party and post-race dinner.

****Not included in the packages:**

International Airfares, travel & medical insurance, transport to Oslo Central Station, meals not stated in the package, personal expenses & activities during the tour

General Information

- Booking of a tour package is constituted by payment of a deposit of Sin\$1200 (for each runner) of the quoted total fare. By paying a deposit the client agrees to be bound by the terms and conditions (will be attached to the invoice/quotation).
- **Full/balance** payment to be made by **31 Jan 2020**.
- Payments may be made by PayPal, credit card, bank transfer or cheque (Details will be given in the invoice/quotation)
- **Cancellations** of booking must be received and confirmed in writing (email). All payments are refundable, subject to **S\$100 admin fee**, based on the following timeline & conditions:

Before 01 Dec 2019: 100% refund (minus admin fee)

From 01 Dec 2019 to 31 Jan 2020: 50% refund (minus deposit & admin fee)

After 31 Jan 2020: No refund

PERSONAL INFORMATION (Frozen Lake Marathon 2020)*Print or fill up in block letters (Please provide the email address which you will have access regularly)*

Status	RUNNER* / COMPANION		
Family Name		Gender	
Given Name		Date of Birth	
Citizenship		Passport Number	
Residential Address & Postal Code			
Email <i>(Please ensure that you have access to this email regularly)</i>			
Mobile <i>(+ Country Code)</i>		*Size of Tee Shirt <i>(US/EUR)</i>	
*Emergency Contact Person/Relationship		*Contact Number	
*Medical Condition <i>(if any)</i>			

For Runners only*Declaration of Travel Insurance***(*Please tick the relevant box and sign)*

Yes, I would like to purchase travel insurance that includes coverage for the insolvency of travel agencies. Please advise.

No, I do not intend to purchase travel insurance that includes coverage for the insolvency of travel agencies. I have my own travel insurance and will produce the documentation, if required

Full name of client	
Signature	
Date	

Thank you very much for filling up the registration form/choice of package(s). We will send you the invoice/quotation with the payment advice and terms and conditions.

@Athletes' Journey LLP

Terms & Conditions – Frozen Lake Marathon 2020

1) TOUR PACKAGES

Athletes' Journey is committed to offer goods & services of outstanding quality and tour descriptions of highest accuracy. Athletes' Journey reserves the right to amend tour packages as may become necessary in situations that are beyond its control, such as third-party amendments, currency fluctuations, increments in taxes and fuel surcharge, or others. In such cases Athletes' Journey will provide its clients with immediate updates on individual package components, itineraries, etc. Published and promotional package prices and verbal quotes are of indicative nature. Definite tour fares, goods and services provided are subject to written confirmation by Athletes' Journey.

2) RESERVATION AND BOOKING

Booking of a tour package is constituted by payment of a deposit of **Sin\$1200 (for each runner)** of the quoted total fare. By paying the deposit the client agrees to be bound by the terms and conditions set forth herein.

3) PAYMENT

Payments may be made by PayPal, credit card, bank transfer or cheque. Credit card fees and bank charges are to be paid for by the client. Receipt of full payment is required by the deadline stipulated in the customized quote and invoice. Receipt of a cheque or crediting of a bank transfer determines the date of payment.

Full/balance payment is due by 31 Jan 2020. Late or incomplete payments may incur additional fees and/or result in the cancellation of booking under the conditions set forth in section 4.

4) CANCELLATIONS

Cancellations of booking must be received and confirmed in writing (email). All payments are refundable, subject to S\$100 admin fee, based on the following timeline:

(The deposit is non-refundable from 01 Dec 2019 onwards)

Before 01 Dec 2019: 100% refund (minus the admin fee)

From 01 Dec 2019 to 31 Jan 2020: 50% refund (minus the deposit & admin fee)

After 31 Jan 2020 – No refund

Cancellation policy may vary for customized tour packages that deviate from the standard package, such as personalized flight schedules and others. Exceptions to the cancellation policy are at the sole discretion of Athletes' Journey LLP.

5) TRAVEL INSURANCE

It is the client's responsibility to arrange an adequate travel insurance coverage for the entire duration of travel. Athletes' Journey reserves the right to request from its clients corresponding insurance documentation at any time. Athletes' Journey recommends travel insurance with cancellation coverage (e.g. not able to travel due to medical reasons, and/or other emergency matters).

In addition to the standard coverage, please consider purchasing travel insurance to insure against the insolvency of the travel agency. If you would like to know the list of insurers who are able to provide that aspect of insurance, you can go to the Singapore Tourism Board website for the information: <https://stb.gov.sg/industries/travel-agents/Documents/TInsurers.pdf>

6) TRAVEL DOCUMENTS

It is the client's sole responsibility to provide the necessary personal documents that are required for international travel. This includes an internationally recognized passport (valid for at least another six month after conclusion of the tour), as well as the necessary visas and/or re-entry permits where applicable. Athletes' Journey will be happy to assist with visa applications. However, Athletes' Journey is not responsible for the success of visa applications. Failure to produce valid personal travel documents may result in cancelation of the tour under the conditions set forth in section 4.

7) LIABILITY

a) Athletes' Journey acts as agent for the airlines, transport companies, hotels, race organizers and other principals of the tour packages and is not liable for changes made by suppliers but will render assistance where possible.

b) Athletes' Journey accepts no responsibility for any injury, damage, accident, loss, delay or irregularities that may be caused to the person or property where such occur as a result of circumstances beyond its control, including but not limited to mechanical breakdowns, strikes, action of third parties or foreign authorities, acts of God and natural disasters.

c) Athletes' Journey accepts no responsibility for situations or expenses where a client is deported or refused entry by immigration authorities on the tour for whatever reasons, including improper travel documents, quarantine, custom regulations, improper behaviour and possession of unlawful items or irregularities that may cause harm/damage to person or property.

d) Athletes' Journey accepts no responsibility for irregularities or delays that result out of a client's failure to follow reasonable instructions by hosts and tour guides, including but not limited to compliance with proposed meeting times and venues. Furthermore, Athletes' Journey accepts no responsibility for irregularities or delays that result out of wrong, erratic, or dishonest information provided by a client about him or herself or a particular situation.

8) DATA PRIVACY

Athletes' Journey will at no point disclose or share client information to third party other than those required for providing the goods and services of a specific tour package, such as the airline, the hotel, and the race organizer.